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December 1, 2004

Chairman Pat Miller
%Carol Timberlake
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee®

04 1434

Dear Chairman Miller:

04-00416

SUBJECT: Tariff Filing to Revise BellSouth® Directory Assistance and Directory Assistance Call Completion

Attached is the following tariff filing of BellSouth® Telecommunications, Inc., issued December 1, 2004. We request that this tariff be effective December 31, 2004.

General Subscriber Services Tariff

Section A3	Tenth Revised Page 54.1
	Fourth Revised Page 70.1
Section A18	First Revised Page 23

This Tariff is being filed to revise certain Directory Assistance and Directory Assistance Call Completion terms. Additional details can be found in the Executive Summary included in this package.

We appreciate your returning a receipted copy as evidence of this tariff filing. Please call Kathy Sager at 214-4150 if you have any questions or wish to discuss.

Yours truly,

Kathy Sager (ja)

Attachments
cc. Ms. Lisa Cooper

RECEIVED

TELECOMMUNICATIONS DIVISION

EXECUTIVE SUMMARY

Introduction

The purpose of this filing is to reduce the number of monthly bill period Directory Assistance (DA) call allowances from six (6) to three (3) and to introduce a DACC charging exemption for those customers who have applied for and received Company certification for exemption from DA charging due to a visual or physical disability of the subscriber or someone living in the customer's residence

Summary

<u>Service</u>	<u>Current</u>	<u>Proposed</u>	<u>Tariff Reference</u>
Directory Assistance (DA) Call Allowances	6	3	A3.13.3
DA Call Allowances per monthly billing cycle			
Directory Assistance Call Completion (DACC)			A3.24.5
Creates DACC charging exemption for those subscribers who have applied for and received Company certification to receive exemption from DA charging - that the subscriber or someone permanently living in the subscriber's residence is visually or physically disabled			A18.14.5

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

This service is a Flex-Price service and is regulated under terms and conditions as described in A2 3 26 of this Tariff

A3.13.1 General

- A The Company furnishes Directory Assistance service for the purpose of aiding customers in obtaining telephone numbers
- B When the Company receives a 1-411 dialed call and the caller provides a state, city and name, the Company will either
 - 1 provide the listed and available telephone number(s) requested, or
 - 2 apprise the caller that the number(s) cannot be provided because the listing(s) is private (non-published), or not available in BellSouth's database
- C Directory Assistance does not provide telephone numbers associated with private (non-published) listings but does furnish numbers for semi-private (non-listed) listings

A3.13.2 Application of Rates, Exemptions and Call Allowances

- A No charge applies for the first *three (3)* calls per billing period month requesting listing information for lines located within the state of Tennessee This call allowance applies per individual subscriber line, MultiServ service line, MultiServ PLUS service line, BellSouth Centrex service line, PBX trunk line or dormitory communication station line or for the first call per month per ESSX service line or Digital ESSX service line

This call allowance is not transferable between separate accounts, even for the same customer A call allowance unused during the monthly billing period will not be credited for application to a Directory Assistance call made in a later billing period

- B Subscribers who have applied for and received Company certification that either the subscriber or a person living at the subscriber's residence on a permanent basis is unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting listing information for lines located within the Company's NPA/LATA Directory Assistance serving area for the originating line Written confirmation must be provided to the Company for this exemption to apply Application procedures may be obtained by calling the local business office

This exemption is applicable exclusively to calls made by the individual certified to be visually or physically disabled from the subscriber line assigned to the subscriber who has applied for and received such Company certification, or in the case of a business employing disabled persons, from the line assigned to that individual Usage will be monitored by the Company and is subject to review and investigation Certification will be verified periodically Confirmed, inappropriate use of this exemption could result in its removal

- C Residence subscribers who have applied for and received Company certification that either the subscriber or a person living at the subscriber's residence on a permanent basis is 65 or more years of age are exempt from Directory Assistance charges when requesting listing information for lines located within the Company's NPA/LATA Directory Assistance serving area for the originating line Written confirmation must be provided to the Company for this exemption to apply Application procedures may be obtained by calling the local business office

This exemption is applicable exclusively to calls made by the individual certified to be 65 or more years of age from the residential subscriber line assigned to the subscriber who has applied for and received such Company certification Usage will be monitored by the Company and is subject to review and investigation Certification will be verified periodically Confirmed, inappropriate use of this exemption could result in its removal

A3.13.3 Rates And Charges

- A Directory Assistance service - (maximum of two listing requests per call)
 - 1 Receipt of listings associated with lines located within the Local Calling Area or NPA/LATA serving area of the originating line

	Rate	USOC
(a) Per call	\$.59	NA
2 Receipt of listings associated with lines located outside the NPA/LATA serving area of the originating line and within the state of Tennessee		
(a) Per call	59	NA

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) (Cont'd)

A3.22.2 Rates And Charges (Cont'd)

- A. The following charge applies for LUD (Cont'd)

Charges for LUD are in addition to other applicable usage charges for local residence and business measured, residence and business RegionServ, or residence message rate service as specified in Section A3

LUD will be provided on a per-line basis except when a customer has multiple measured or RegionServ lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts.

A3.23 Reserved For Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

A3.24.2 General Regulations

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2 of this Tariff.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. 976 DA number requests
 4. Mobile Telephone Users
 5. Alternately Billed Calls, e.g., Collect, Calling Card, or Billed to Third Number
 6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 7. Calls from tandems where the end user cannot be identified
 8. Calls from South Central Bell and IPP Coin Stations

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers, *except as specified in C. following*. (C)
- B. Chargeable Calls
1. For charging purposes, a DACC completed call is as defined in Section A1 of this Tariff.
- C. Subscribers who have applied for and received Company certification for exemption from Directory Assistance charging due to a visual or physical disability of the subscriber or of a person living at the subscriber's residence on a permanent basis, as detailed in A3.13.2.B of this Tariff, are also exempt from DACC charging. Subscribers who are exempt from DACC charging are assessed any and all applicable toll and/or long distance charges associated with a call completed. The charging exemption applies only to the DACC service provided by BellSouth's Directory Assistance operator system and not to any long distance service provided. (N)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.11 Reserved For Future Use

A18.12 Reserved For Future Use

A18.13 Reserved For Future Use

A18.14 Toll Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Toll Directory Assistance Call Completion (DACC) is an optional service provided to users of Toll Directory Assistance (DA) Service. When dialing (555-1212), Toll DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

A18.14.2 General Regulations

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2 of this Tariff.

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. Uniserv DA number requests
 - 2. Any Special Line Class Codes
 - 3. 976 DA number requests
 - 4. Alternately Billed Calls, e.g., Collect, Calling Card, or Billed to Third Number
 - 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 - 6. Calls from tandems where the end user cannot be identified
 - 7. Calls from South Central Bell and IPP Coin Stations

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers, *except as specified in C. following*. (C)
- B. Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1 of this Tariff.
- C. Subscribers who have applied for and received Company certification for exemption from Directory Assistance charging due to a visual or physical disability of the subscriber or of a person living at the subscriber's residence on a permanent basis, as detailed in A3.13.2.B of this Tariff, are also exempt from DACC charging. Subscribers who are exempt from DACC charging are assessed any and all applicable toll and/or long distance charges associated with a call completed. The charging exemption applies only to the DACC service provided by BellSouth's Directory Assistance operator system and not to any long distance service provided. (N)

A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

Rate
\$.45

USOC
NA